
Meeting	Personalisation Scrutiny Review Task Group
Date	18 September 2013
Present	Councillors Funnell (Chair), Doughty and Jeffries

1. **Declarations of Interest**

At this point in the meeting, Members were asked to declare any personal, prejudicial or pecuniary interests in the business on the agenda. None were declared.

2. **Public Participation**

It was reported that there had been no registrations to speak under the Council's Public Participation Scheme.

3. **Draft Interim Report - Personalisation Scrutiny Review.**

Consideration was given to the draft interim report which set out the findings to date and highlighted some emerging trends arising from the review. The report asked Members to begin formulating some recommendations or advise Officers what additional information is required.

In relation to the draft interim scrutiny report, the following comments were put forward:

- The information already gathered had provided focus and it was now clear that increasing engagement with personalisation was a priority for the scrutiny review as well as looking at how the Council communicates with service users and carers.
- It was identified that better engagement with service users was required, this was evident by the low turnout at the workshop events organised in April.
- From the anecdotal evidence gathered, improvements to the Council's care management culture and understanding were required.

- It was apparent there was consistent problems with how Personalisation was working in mental health.

The following were identified as being useful to progress the review:

- Invite Martin Routledge from 'In Control' to assess what the Council could be doing better.
- Organise a further Task Group meeting in approximately 6 weeks.

Resolved: That the Task Group noted the interim report and identified the need for further information as detailed above.

Reason: To enable the review to proceed in accordance with scrutiny processes.

Councillor Funnell, Chair

[The meeting started at 4.00 pm and finished at 5.10 pm].